

Privacy Policy

Last Updated: 01/01/2026

This Privacy Policy explains how MaslinJones Ltd collects, uses, and protects your information when you visit our landscaping website MaslinJones.co.uk.

By using our website, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect and process the following types of information:

Personal Information

Information you voluntarily provide, including:

- Name
- Email address
- Phone number
- Property address (for quotes or site visits)
- Any details you include in contact or quote request forms

Usage Data

Automatically collected information such as:

- IP address
- Browser type and version
- Pages visited and time spent on the Website
- Device type

Cookies and Tracking Technologies

We use cookies to:

- Improve Website functionality
- Understand how visitors use our site
- Enhance your browsing experience

2. How We Use Your Information

We use your information to:

- Respond to enquiries and provide quotes for landscaping services
- Schedule site visits and consultations
- Deliver and manage our services
- Improve our website and services
- Send updates or marketing communications (only if you opt in)
- Maintain security and prevent fraud

3. Legal Basis for Processing (UK GDPR)

If you are in the United Kingdom, we process your data under the following lawful bases:

- Consent (e.g., when you submit a contact form)
- Contractual necessity (to provide requested services)
- Legitimate interests (to improve our services and Website)
- Legal obligations

4. Sharing Your Information

We may share your data with:

- Trusted service providers (e.g., website hosting, email services)
- Contractors or team members involved in delivering your landscaping services
- Legal authorities where required by law

We do not sell your personal data to third parties.

5. Data Retention

We retain your personal data only as long as necessary to:

- Fulfil the purposes outlined in this policy
- Comply with legal and accounting obligations
- Resolve disputes

6. Your Data Protection Rights

Under UK data protection law, you have the right to:

- Request access to your personal data
- Request correction of inaccurate data
- Request deletion of your data
- Object to or restrict processing
- Withdraw consent at any time

You also have the right to lodge a complaint with the UK Information Commissioner's Office (ICO).

7. Data Security

We take appropriate technical and organisational measures to protect your personal data. However, no online system is completely secure.

8. Third-Party Services

Our website may use third-party services such as:

- Website analytics tools (e.g., Google Analytics)
- Embedded maps (e.g., Google Maps)

These services may collect data in accordance with their own privacy policies.

9. Links to Other Websites

Our website may contain links to external websites. We are not responsible for their privacy practices.

10. Children's Privacy

Our services are not directed at children under 13, and we do not knowingly collect data from children.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated date.

12. Contact Us

If you have any questions about this Privacy Policy or your data, please contact us:

- Company Name: MaslinJones Ltd
- Email: info@maslinjones.co.uk
- Phone: 07715634822
- Address: 2 Selby Gove Shenley Church End Milton Keynes MK5 6BW

13. Cookies Notice (Optional Short Section)

We use cookies to ensure the Website functions properly and to improve your experience. You can control or disable cookies through your browser settings.